



SUNRIVER
WATER LLC / ENVIRONMENTAL LLC

December 1, 2021

To Our Valued Customers,

Sunriver Water and Environmental companies provide water and sewer services to over 4500 customers in Sunriver, Sunriver Business Park, Vandevort Ranch, Crosswater and Caldera Springs.

The cost of doing business constantly increases and the need for replacement of old facilities and the construction of new facilities to meet regulatory requirements continues. These factors ultimately result in increasing costs to our customers. Water rates are currently under review by the PUC and are not increasing at this time and sewer rates are increasing by 5% effective with the January 2022 billing.

Sewer rates are based on water meter size. The majority of our customers (80%) are residential customers who have ¾" water meters. Below are the changes in monthly fees beginning in January 2022 for those customers. Residential customers with larger water meters pay proportionally higher fees based on the relative capacity of their meters. Commercial customers pay fees proportional to their meter size and water consumption.

Changes to monthly fees for a typical residential customer with a ¾" water meter

	<u>2021</u>	<u>January 2022</u>	<u>Change</u>
Sewer Service Use Fee¹	\$70.62	\$74.15	\$3.53
Water Service Base Fee²	\$12.94	\$12.94	no change
Water Consumption³ (example)	\$10.50	\$10.50	no change
Total (example)	\$94.06	\$97.59	\$3.53

(1) 5% increase.

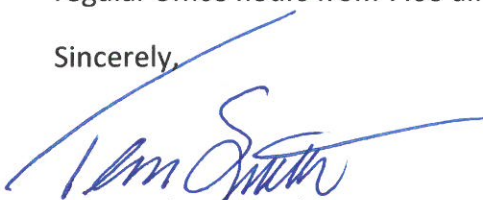
(2) No increase at this time. The water service base fee remains \$12.94 per month.

(3) No increase at this time. The water consumption rate remains \$1.50 per 1000 gallons.

Amounts in the table are based on consumption of 7,000 gallons per month, which is typical average water use.

Our hardworking staff is dedicated to providing our customers with dependable and safe water and sewer services as well as excellent customer service. If you have any questions, please call us during regular office hours from 7:00 a.m. to 3:00 p.m., Monday through Friday, at 541-593-4197.

Sincerely,



Tim Smith, General Manager

Sunriver Water LLC and Sunriver Environmental LLC