



## WINTERIZATION TIPS

### PROTECT YOUR HOME FROM FROZEN WATER PIPE DAMAGE

During periods of extremely low temperatures during the winter months, Sunriver Water LLC often responds to service calls to turn off water meters because of frozen and broken household water pipes. Here are some suggestions that will help homeowners eliminate the unnecessary expenses and inconveniences associated with cold weather and freezing temperatures.

All homeowners should:

1. Plug all foundation vents, crawl holes and openings.
2. Locate your residential water line shut-off valve (not all homes have one – they are usually located close to the house or in the crawl space). Mark the valve so it can be located if covered by snow.
3. Make sure all outside hose bib garden faucets are the frost-free type or that the water supply to faucets is turned off and hoses are disconnected.
4. Provide Sunriver Water LLC with a contact phone number in case of water emergency.

If you are leaving for the winter or any extended period of time:

1. Turn off your residential water line valve.
2. Let Sunriver Water LLC know you have winterized your home and provide a phone number where you can be reached in case of water emergency.
3. If you wish, Sunriver Water LLC will turn off your meter for a service fee.
4. Turn off electricity to the hot water heater (switch is usually located in the breaker panel).
5. If possible, have someone check your home periodically.

**Contact Sunriver Water LLC at 541-593-4197  
Monday through Friday between 7:00 a.m. and 3:00 p.m.  
or after hours at 541-419-6469.**

