



2025 Consumer Confidence Report

Prepared May 2026

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

“Please share this information with anyone who drinks this water (or their guardians), especially those who may not have received this report directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this report in a public place or distributing copies by hand, mail, email, or another method.”

Where does my water come from?

The source of our water is from deep wells, Well 14 (south), Well 9 (north), Well 15 (north) and Well 2B (central), all of which draw from the Upper Deschutes Basin Aquifer.

Source water assessment and its availability

The drinking water which we provide to you, is of excellent quality, as well as safe and meets federal and state requirements. We are fortunate to have such an exceptional water supply. The refurbishment of Well 2 has been completed. The refurbished Well will help to maintain high water quality standards.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the number of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor certain contaminants less than once per year because the concentration of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

In 2023, Sunriver Water sampled each finished water entry point, well pumping stations, for 29 PFAS chemicals and Lithium under the Fifth Unregulated Contaminant Monitor Rule (UCMR5) and there were no violations. If you are interested in examining the UCMR5 results, please contact Steve Yeoman, Sunriver Water Manager at syeoman@sunriverutilities.us.

<u>Contaminants</u>	<u>MCLG</u> or <u>MRDLG</u>	<u>MCL,</u> <u>TT, or</u> <u>MRDL</u>	<u>Your</u> <u>Water</u>	<u>Range</u>		<u>Sample</u> <u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
				<u>Low</u>	<u>High</u>			
Inorganic Contaminants								
Fluoride (ppm)	4	4	0.14	NA		2024	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Sodium (optional) (ppm)		MPL	11.8	NA		2024	No	Erosion of natural deposits; Leaching
<u>Contaminants</u>	<u>MCLG</u>	<u>AL</u>	<u>Your</u> <u>Water</u>	<u>Sample</u> <u>Date</u>	<u># Samples</u> <u>Exceeding AL</u>	<u>Exceeds</u> <u>AL</u>	<u>Typical Source</u>	
Inorganic Contaminants								
Copper - action level at consumer taps (ppm)	1.3	1.3	0.04	2024	0	No	Corrosion of household plumbing systems; Erosion of natural deposits	
Lead - action level at consumer taps (ppb)	0	.015	0.0000	2024	0	No	Corrosion of household plumbing systems; Erosion of natural deposits	
<u>Contaminants</u>	<u>MCLG</u> or <u>MRDLG</u>	<u>MCL,</u> <u>TT, or</u> <u>MRDL</u>	<u>Your</u> <u>Water</u>	<u>Range</u>		<u>Sample</u> <u>Date</u>	<u>Violation</u>	<u>Typical Source</u>
				<u>Low</u>	<u>High</u>			
Inorganic Contaminants								
Nitrate (ppm)		10.0	.05	NA		2024	No	Nitrate is a naturally occurring form of nitrogen that has no color, smell or taste. It is an essential component of living things. Although nitrate can occur naturally in groundwater, high levels are often associated with human activities. Nitrate is a major part of animal manure, human sewage waste and commercial fertilizers.
Nitrate-Nitrite (ppm)		10.0	.07	NA		2025	No	Runoff from fertilizer use; leaking from septic tanks, sewage; erosion of natural deposits.
Nitrite (ppm)		1.0	ND	NA		2024	No	Runoff from fertilizer use; leaking from septic tanks, sewage; erosion of natural deposits.
Arsenic (ppm)		.01	.005	NA		2024	No	Arsenic is a naturally occurring element found in the earth's crust. It has no color, smell or taste. As water flows through certain rock formations, arsenic can dissolve and be carried into underground aquifers and your well water.
Barium (ppm)		2.0	.0014	NA		2024	No	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits

PFAS analyte name	MCL (ug/L)	Trigger Lvl (ug/L)	Results
PFOS	0.004	0.002	0.0014
PFOA	0.004	0.002	ND
PFHxS	0.010	0.005	0.0011
PFNA	0.010	0.005	ND
HFPO-DA(Genx)	0.010	0.005	ND
PFBS	N/A	N/A	N/A
Hazard Index	1 (unitless)	0.5 (unitless)	ND

Unit Descriptions	
Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required but recommended.
MFL	MFL: million fibers per liter
Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of contaminants in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level
Contaminate	Any physical, chemical, biological, or radiological substance or matter in water.
Herbicide	A substance that is toxic to plants, used to destroy unwanted vegetation.
Pesticide	Any substance, whether chemical or biological, used to prevent, destroy, repel, or mitigate pests.

To reference a complete list of Sunriver Water's contaminant testing and results, please view at <http://www.oregon.gov/oha/PH/HealthyEnvironments/DrinkingWater> (Drinking Water Data Online).

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least some small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Sunriver Water LLC is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your homes. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and take steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Sunriver Water LLC (541) 593-4197. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>

In October 2024 Sunriver Water LLC finished a Statistical Survey of service lines in accordance with the 2021 Revised Lead and Copper Rule. According to the O.H.A. guidelines pre 1985 service lines, before and after the water meters, were exposed and the pipe materials were verified. There was no lead containing pipe material found at the sample points. You can find information about identifying service line materials in O.A.R. 333-061-0036 (10)(h).

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference – try one today and soon it will become second nature.

- Take short showers - a 5-minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a

month.

- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides – they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community or visit the Watershed Information Network's How to Start a Watershed Team.

For more information please contact:

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